

MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
10000459403-MSC-UKAS-FIN

Initial certification date:
07 February 2020

Valid:
10 March 2022 – 07 February 2023

This is to certify that the management system of

Tietoevry Oyj

Keilalahdentie 2-4, 02150 Espoo, Finland

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:

ISO/IEC 20000-1:2018

This certificate is valid for the following scope:

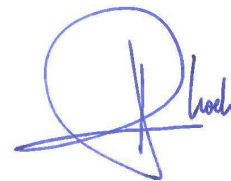
The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud services in accordance with the service catalogue.

Place and date:
London, 10 March 2022



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For the issuing office:
DNV - Business Assurance
4th Floor, Vivo Building, 30 Stamford Street,
London, SE1 9LQ, United Kingdom



Erië Koek
Management Representative



Appendix to Certificate

Tietoevry Oyj

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Tieto Czech s.r.o. (Brno)	Londýnské nám. 886/4, 639 00 Brno-střed-Štýrice-Brno-střed, Czech Republic	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Czech s.r.o. (Ostrava)	28 října 3346/91, CZ-0702 00 Ostrava, Czech Republic	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Estonia AS (Tallinn)	A.H. Tammsaare tee 47, 11314 Tallinn, Estonia	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Estonia AS (Tartu)	Söbra 54, 51013 Tartu, Estonia	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Finland Oy (Helsinki, Datacenter)	Helsinki, Finland	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Finland Oy (Hämeenlinna)	Vankanlähde 7, 13100 Hämeenlinna, Finland	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Finland Oy (Jyväskylä)	Mattilanniemi 6-8, 40100 Jyväskylä, Finland	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Finland Oy (Lahti)	Iso-Paavolankatu 2, 15520 Lahti, Finland	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Finland Oy (Lappeenranta)	Teknologiapuistonkatu 10, 53850 Lappeenranta, Finland	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Finland Oy (Oulu)	Yrtypellontie 1, 90230 Oulu, Finland	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Finland Oy (Parainen)	Malmnäsintie 18, 21600 Parainen, Finland	The IT Service Management system for the delivery of IT Infrastructure Services to customers and internally according to the service catalogue

Site Name	Site Address	Site Scope
Tieto Finland Oy (Raahe)	Rantakatu 8 E, 92100 Raahe, Finland	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Finland Oy (Tampere)	Hatanpään valtatie 30, 33100 Tampere, Finland	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Finland Oy (Turku)	Joukahaisenkatu 1, 20520 Turku, Finland	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Finland Oy (Vaasa)	Yrittäjänkatu 17, 65380 Vaasa, Finland	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto India Pvt. Ltd. (Pune)	Wing 1, Cluster D, EON Free Zone, Kharadi, Pune, Maharashtra - 411 014, India	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Latvia SIA (Riga)	Gustava Zemgala gatve 76, Riga, LV-1039, Latvia	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tietoevry Norway AS (Brumunddal)	Strandveien 2, 2380 Brumunddal, Norway	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tietoevry Norway AS EVRY Card Issuing AS (Fornebu)	Snarøyveien 30A, 1360 Fornebu, Norway	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tietoevry Norway AS (Bergen)	Folke Bernadottes vei 40, 5147 Fyllingsdalen, Norway	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tietoevry Norway AS (Gjøvik, Datacenter)	Gjøvik, Norway	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tietoevry Norway AS (Haugesund)	Spannaveien 152, 5535 Haugesund, Norway	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tietoevry Norway AS (Oslo)	Karenslyst Allé 53, 0279 Oslo, Norway	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tietoevry Norway AS (Porsgrunn)	Herøya industripark, Hydroveien 55, 3936 Porsgrunn, Norway	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.

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Tietoenvy Norway AS (Sandefjord)	Skolmar 32C, 3232 Sandefjord, Norway	The IT Service Management system of Tietoenvy Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tietoenvy Norway AS (Stavanger)	Maskinveien 15, 4033 Stavanger, Norway	The IT Service Management system of Tietoenvy Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tietoenvy Norway AS (Trondheim)	Sluppenveien 17 A, 7037 Trondheim, Norway	The IT Service Management system of Tietoenvy Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Poland Sp. z o.o (Kraków)	ul. Wadowicka 6, PL-30415 Kraków, Poland	The IT Service Management system of Tietoenvy Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Poland Sp. z o.o. (Wroclaw)	Szczytnicka 11, 50-382 Wroclaw, Poland	The IT Service Management system of Tietoenvy Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
EVERY Sweden AB (Borås)	Skaraborgsvägen 1A, 506 30, Borås, Sweden	The IT Service Management system of Tietoenvy Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
EVERY Sweden AB (Eskilstuna)	Drottninggatan 16, 632 20, Eskilstuna, Sweden	The IT Service Management system of Tietoenvy Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Sweden AB EVERY Sweden AB (Göteborg)	Vådursgatan 6, 420 50, Göteborg, Sweden	The IT Service Management system of Tietoenvy Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Sweden AB EVERY Sweden AB (Jönköping)	Vaggerydsgatan 1, 553 30, Jönköping, Sweden	The IT Service Management system of Tietoenvy Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Sweden AB Tieto Sweden Support Services AB EVERY Sweden AB (Karlstad)	Tullhusgatan 1A, 652 26, Karlstad, Sweden	The IT Service Management system of Tietoenvy Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
EVERY Sweden AB (Lidköping)	Fabrikgatan 4, 531 30, Lidköping, Sweden	The IT Service Management system of Tietoenvy Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Sweden AB Tieto Sweden Support Services AB (Luleå)	Timmermansgatan 30A, 972 31, Luleå, Sweden	The IT Service Management system of Tietoenvy Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Sweden AB EVERY Sweden AB Tieto Sweden Support Services AB (Malmö)	Hallenborgs gata 1A, 211 20, Malmö, Sweden	The IT Service Management system of Tietoenvy Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.

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EVERY Card Services AB (Solna)	Ekensbergsvägen 113, 171 79, Solna, Sweden	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Sweden AB Tieto Sweden Support Services AB (Stockholm)	Fjärde Bassängvägen 15, 115 83, Stockholm, Sweden	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Sweden AB (Sundsvall)	Bankgatan 13, 852 31, Sundsvall, Sweden	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
EVERY Sweden AB (Uppsala)	Storgatan 19, Uppsala, Sweden	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Sweden AB EVERY Sweden AB (Växjö)	Honnörsgatan 16, 352 36, Växjö, Sweden	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Sweden AB EVERY Sweden AB (Örebro)	Norrbackavägen 7, 701 32, Örebro, Sweden	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.
Tieto Sweden AB (Östersund)	Hamngatan 15, 831 31, Östersund, Sweden	The IT Service Management system of Tietoevry Oyj supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.